

For Office Use Only

Annual _____

Bordatella _____

CC _____



Daycare & Boarding Contract

1232 Young Street
Honolulu, Hawaii 96814
Phone: 808-593-1505
Fax: 808-593-1503
petsinthecityhawaii.com

Referred by _____

Owner's Name _____ Home# _____ Cell# _____

Address _____ City, State, Zip _____

Emergency contact person & number (other than self) _____

Pet's Name _____ Breed _____ Color _____ Age _____

Sex _____ Fixed? Y / N (circle) Weight _____ Veterinarian & Phone# _____

Brand used for Flea/Tick Prevention _____ Heartworm _____

Is your dog micro-chipped? Y/N (circle)

Is your pet on any medications? If so, please list (include dosage) _____

Allergies (food, environment etc.) _____

Special Instructions _____

Has your pet ever bitten anyone? _____ Social with other pets? _____

Is your dog indoor/outdoor? _____ Is your dog paper trained? _____

Do you want your dog taken out on walks? _____

Is your dog crated when left alone or while sleeping? If not, has your dog ever been crate trained?

How would you rate your dogs temperament—good with kids, prefers men or women?

How do you discipline your dog?

Additional Info

Has your dog previously been enrolled in a doggie daycare before? Yes _____ No _____

If yes, for how long and reason for leaving

Has your dog ever been to a dog park? Yes _____ No _____

If yes, was his/her experience good or bad? _____
Explain _____

Has your dog ever shown any signs of aggression towards another person or dog before?
Yes _____ No _____

If yes,
explain _____

Has your dog been enrolled in any obedience classes before? Yes _____ No _____

If yes, with who, when and for how
long? _____

Is your dog allowed to have treats? Yes _____ No _____

Please check all that apply to your pet

aggressive w/dogs _____	stool eater _____
possessive w/toys _____	picky eater _____
separation anxiety _____	escape artist _____
disobeys _____	chewer _____
jumper _____	soils house _____
barks _____	marks territory(males) _____

Additional info we need to be aware of regarding your
pet _____

Authorized visitors 1. _____

2. _____

In addition to yourself, who is authorized to pick up your pet:

Name _____ phone # _____

This is a contract between PETS IN THE CITY and the pet owner whose signature appears below (hereinafter called "Owner").

1. Pets in the City (hereinafter referred to as the "Kennel"), agrees to exercise due and reasonable care to keep its premises sanitary and properly enclosed.
2. Owner agrees to pay the rate for boarding/daycare in effect on the date the pet is checked into the Kennel.
3. Owner further agrees to pay all costs and charges for special services requested and all veterinary costs for the pet while under the care of the Kennel.
4. If the Kennel discovers that your pet is not up-to-date with shots, you will be contacted to collect your animal. If the Owner is unavailable, the Kennel reserves the right to take the pet(s) to the veterinarian of their choice. As noted above, Owner will be responsible for all expenses, including a transportation fee of \$25.00.
5. The undersigned releases the Kennel, its owner, and its employees from all risks, injuries, illnesses and damages, which may occur during your pet's stay.
6. The provisions in this agreement apply to any future time the undersigned owner boards the same pet in their custody, whether or not an agreement is signed. A contract must be on file for each pet.
7. **Animals must be clean & show no infestation of fleas and/or ticks.** Those who don't conform to this policy will be shampooed and treated at owner's expense. We make every effort to maintain a critter-free environment, however, we cannot be responsible for occasional occurrences.
8. If Owner is unable to pick-up pet for any reason, the Owner agrees to contact the Kennel immediately. Owner will be responsible for any and all additional fees incurred.
9. All dogs who board 5 nights or more are required to get a basic bath for sanitation purposes. This service is at the owner's expense, and is at a discounted rate for boarding clients only. If your dog boards for an extended period of time, then he/she will receive a bath every 5 days until checkout.
10. For safety purposes, nails must be trimmed & at appropriate length before animal is allowed into the facility. If the kennel feels your pets nails need to be cut at any time during its stay, the owner is responsible for all costs.
11. There is a **\$2.00/day** fee for administering medication. Please ensure that all bottles are labeled properly with the pets name, time & amount to administer.
12. Depending on your pet, if he/she has not been to the facility in a period of 3 months, we may require a re-evaluation to ensure your pet will be most comfortable during its stay.
13. If for any reason during your pets stay he/she needs to be removed from the facility, your emergency contact person will be contacted immediately, or your pet will be taken to the Vet with whom we work closely with for the remainder of his/her stay. You will be responsible for all veterinary costs including the transportation fee.
14. **Pick-up is by 11 a.m.** (for boarding clients) on the day of checkout, with no grace period. Owner will be charged for a full day of boarding after this time frame. **For daycare clients, your animal must be picked up by 6 p.m. during the week & by 4 p.m. on Saturdays, or** you will be charged a late fee of \$20.00 plus \$1 for every minute you are late, and/or your pet will be boarded for the night.
15. **We have a 48 hour cancellation policy for boarding.** If you do not adhere to this time frame, your credit card will be charged for your animals entire stay due to limited space & consideration of other clients. **No exceptions. Initial _____**

Drop-off Hours: M-F: 7 a.m.-2:00 p.m.
(Boarding clients) Sat: 8 a.m.-12:00 p.m.

Visiting Hours: M-F: 10 a.m-3 p.m
(Boarding clients) Sat: 9 a.m-1 p.m.

A \$20.00 late fee will be added to your invoice if your animal is not dropped-off during these hours.

Client Signature _____ Date _____